

WEBINAR

REGISTRATION FORM

Measuring Patient Safety Culture - Can we reveal the Intangible?

This webinar will address how patient safety culture is measured so participants have a sense of what culture measures can and cannot achieve. Suggestions for ways to start the culture conversation in an organization or with a team will be provided. Recent data from newly graduated health professionals in medicine, nursing and pharmacy on their perceived patient safety cultural competency will also be shared to highlight the complexities involved with fostering such a culture in healthcare organizations.

- Cost:** Webinar only \$95 (per telephone connection plus applicable HST/GST)¹
 Webinar plus DVD \$174 (per telephone connection plus applicable HST/GST)¹
 DVD only \$95 + (plus applicable HST/GST)

Date: February 29, 2012

Time: 9:00 am – 10:00 am PST
10:00 am – 11:00 am MST
11:00 am – 12:00 pm CST
12:00 pm – 1:00 pm EST
1:00 pm – 2:00 pm AST
1:30 pm – 2:30 pm NST

Speakers: Liane Ginsburg - Associate Professor, School of Health Policy & Management at York University

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